Glacier Hills Entrance Gates FAQ 6-26-2012

- 1. How will access by emergency services personnel (fire, police, etc.) be handled?

 A: The main entrance gate is equipped with a Siren Operating System. The emergency vehicle siren will open the gates.
- 2. How will access by delivery services personnel (UPS, FedEx, Schwann's, etc.) be handled?
 - A: If they wish, a special, somewhat restricted entry code will be assigned to each company. Otherwise, they will have to use the main gate telephone entry system just like other visitors.
- 3. What happens if I can't remember my entry code, my clicker gets lost or broken, or I fear or suspect that some unauthorized person has obtained my code or clicker?

 A: Immediately contact Greg Doggett at 406-387-4707. If need be, your entry code or clicker code can be immediately deactivated. Any arrangements for providing you with the same or a new code or clicker will be made.
- 4. How will access by contractors who will be working in the neighborhood for an extended period be handled?
 - A: Entry codes which are restricted by date, time, and duration can be assigned based on the specific circumstances, upon request. Contact Greg Doggett at 406-387-4707 to make such a request. Usually one code is provided by the homeowner to the contractor who informs the subcontractors when they are hired. Otherwise, they will have to use the main gate telephone entry system just like other visitors.
- 5. Can I request a separate entry code and/or clicker for a trusted acquaintance?
 A: Yes, but please understand that only a Glacier Hills landowner may make requests for entry codes and clickers, and regardless of who uses them, they are responsible for any entries to the neighborhood using entry codes and clickers requested by them.
- 6. What do I do if the gates are not operating correctly, my entry code or clicker isn't working right, I become aware of damage or abuse to the gates, or I notice that maintenance to the gates is needed?
 - A: Contact Greg Doggett at 406-387-4707.
- 7. What if I need someone to come to my home for some purpose but no one will be home to answer the phone and let them through the entrance gates?A: It is suggested that you contact Greg Doggett at 406-387-4707 to request a restricted access code. This code will be restricted by the time period it is valid and/or the number

of times it can be used. Alternatively, you could make arrangements with one of your neighbors who will be home to provide gate access.

8. How will real estate agents handling lot or home sales gain entrance to the neighborhood?

A: You may request that a specific access code be provided to you for assignment to the real estate agent. Contact Greg Doggett at 406-387-4707 to make such a request. Also, see FAQ #5.

9. Will the gates be open during the day or closed all the time?A: In general, they will be closed at all times. Exceptions may be made from time to time to accommodate special events or winter conditions.